

Academic Support Services

THE HUB

The Hub, also known as the ATC Bookstore, located in the Gregg-Graniteville Student Activities Center, carries textbooks and materials to support all classes offered by the college.

In addition to new and used textbooks, The Hub offers a variety of other convenient products so you can get what you need without leaving campus. Items include school supplies, calculators, apparel, snacks and food items, hot and cold drinks, refill promos, office and presentation supplies, ATC logo items, backpacks, financial aid purchases, print credits, gifts, special orders and much more! When available, we provide educationally priced laptops and tablets.

The Hub also has gift certificates which can be purchased in store. The Hub offers book buybacks at the end of each term during finals week.

Textbook ISBN numbers and prices are listed on our website at bookstore.atc.edu.

The Hub Hours

The Hub will be open the Friday prior to and immediately following the start of term 1 classes.

Days	Rush Hours	Normal Hours
Monday-Thursday	8:00 a.m. - 4:00 p.m.	8:00 a.m. - 4:00 p.m.
Friday	9:00 a.m. - 1:00 p.m.	Closed

**Hours are subject to change.*

Return Policy

The original register receipt must be provided for all returns.

Course Materials: Non-Summer Sessions

14 days beginning first day of term. This includes holidays, store closings and weekends. All textbook refunds/returns must be accompanied by an original receipt. Textbooks purchased after the initial refund date are not returnable for a refund.

Books must be in their original condition and original packaging as when they were purchased.

If a book has been marked, highlighted, or damaged, a refund will not be given.

Books purchased with shrink-wrap must remain wrapped.

Opened access codes are not returnable under any circumstance.

Course Materials: Summer Sessions and Mid-Terms

4 days beginning first day of term. This includes holidays and weekends. All other conditional terms (receipt, condition) apply.

Merchandise

Gifts, general books, multimedia products, and supplies are returnable within 10 days of purchase with a valid Hub/Bookstore receipt. This includes holidays, store closings and weekends. Merchandise must be in original unopened packaging. All items and backpacks must have tags attached.

Non-Returnable Items

Sale-priced Items, clearance items, used textbooks, print credits, test and study aides; including reference items, special orders, custom published textbooks, personal items such as food, medications, sundries, clothing, calculators, software, merchandise not in original condition or packaging, and all merchandise without a receipt.

Refund Methods

Check purchases, a check will be processed and mailed from the ATC business office, generally within 4 to 6 weeks. A check refund form must be completed at the time of the refund transaction.

Credit Card purchases will be refunded to the same credit card used for the original transaction. You must have the credit card with you as we do not have access to this information.

Sponsor voucher, financial aid, or grant purchases will be credited back to the same account.

The Store Manager reserves the right to determine merchandise returnability and saleability.

Print Credits

Print credits may be purchased in any dollar amount from the Hub and may be used for library and classroom printing. The Hub accepts cash, Visa/Mastercard, and financial aid payments for print credits. Print credits may also be purchased online through the MyATC Portal using a credit card or debit card.

Book Buyback

In-Store Book Buyback: The Hub, along with a national wholesale vendor will conduct a book buyback in accordance with the academic calendar scheduling for final exams at the end of each semester. All books are eligible to receive a wholesale value as determined by the wholesale vendor. Buyback value is determined by the wholesale company and based on the national demand for a title. Not all books have a buyback value.

Online Book Buyback: Online book buyback is available through MBS on the Hub page at bookstore.atc.edu. This option will be available to students and others when the in-store buyback is not in session.